

Authorized Distributor MadgeTech Data Loggers, Bin Master Level Sensors, Comet System sro, Milwaukee Instruments, CENTER Technology, GONDO Electronics, Euronda Pro System.

REPAIR REQUEST FORM

PLEASE COMPLETE IN FULL

Please include a hardcopy of this document with the products when you ship them via courier service to our Calibration/Repair facility at:

Pacific Sensor Technologies Pty Ltd
 Unit 7, 14 Commercial Drive
 Pakenham VIC 3810
 Australia
 Phone: +613 9763 2228

Please use "Signature on Delivery" option.

OFFICE USE ONLY

Received at PST	
Reviewed Date	
Authorized Date	
Date Shipped	

1. Customer Billing Information:

Company Name:	
Billing Address	
City	
State	
Post Code	
Country	
Contact Name	
Phone	
Email	
Preferred Method of Contact	
Purchase Order No	
Credit Card No	
Expiry Date	
Card Holder Name	

2. Return Shipment Information:

Company Name			
Shipping Address			
City			
State			
Post Code			
Country			
Contact Name			
Phone			
Email			
Preferred Shipping Method	PST Own account	Account Details	
Shipping Account Number			

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3. Device Information:

Product Name(s)	
Serial Number(s)	
Quantity	
Date Purchased (if known)	
Purchasing Invoice No (if known)	
Repair Quote Required?	YES NO
Fault Description (Please attach additional sheets if required)	
If you have an issue with a MadgeTech data logger, please email us the MTFF data file of the relevant issue to evaluate the issue. Email: support@pacificsensortech.com.au	Please follow the steps below to save the data file in MTFF format. <ol style="list-style-type: none"> 1. Open the relevant data file in MadgeTech 4 software. 2. Go to "File" in the top left corner of the software. 3. Select "Save to" 4. Select MTFF (red coloured) 5. Give a location to save the file
Were any of the returned products subject to hazardous materials/environments?	YES NO
What sterilization method was used to ensure the product(s) is safe for human handling?	

An inspection/testing fee of **\$90.00 + GST** plus return shipping charges may apply if **NO FAULT IS FOUND** on returned products for service. Additional repair charges apply for products out of warranty.

Please note that the warranty does not apply for damage or malfunction due to improper use and care of products. Before returning, please check the condition of batteries and electrodes etc. If in doubt, please call the service department on 03 9763 2228. Consumables such as batteries and certain probes are not covered by the warranty unless specifically stated in the invoice.

MadgeTech RMA lead time is 6 - 10 weeks. PST is not liable for any further delays happen from the Manufacturer's end due to unavoidable circumstances like parts shortages, etc.

I hereby certify that the information supplied above is true and the product(s) identified above is free of harmful levels of radioactivity or biohazards (including Penicillin and BLactams) and is safe for human handling.

Name

Signature Date



Pacific Sensor Technologies Pty Ltd
ABN: 24 071 788 639



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Laboratory Notes

Action Summary	
Tested By	
Signature	
Date Returned	